

Privacy Policy

Effective Date: 1. 2. 2024

1. General Information

- 1.1.** ALL2COVER, s.r.o, Identification No.: 21020809, with its registered office at Dykova 397/26, 636 00 Brno, Czech Republic, registered in the Commercial Register of the Regional Court in Brno, Section C, File 137171, and contactable via email at sales@all2cover.com (hereinafter referred to as "ALL2COVER"), serves as the data controller for users of the ALL2COVER website at <https://www.all2cover.com/> and business contacts. This Privacy Policy outlines the key aspects of how we process your personal data.
- 1.2.** ALL2COVER prioritizes the protection of your personal information and is committed to transparency regarding how we collect, use, and safeguard it in relation to your interactions with our website and business communications. Should you have any inquiries regarding the processing of your personal data, please contact us at sales@all2cover.com.
- 1.3.** Please note that our website is intended for business customers and is not directed at individuals under the age of 16. We do not knowingly process data belonging to minors under this age threshold.

2. What Data Is Processed, Why, and On What Legal Basis?

2.1. In response to your inquiries or job applications:

We process the personal data you provide to us through our website's contact form or other contact methods, primarily for the purpose of responding to your inquiries or applications. This is based either on our legal obligation to respond or on our legitimate interest in maintaining strong relationships with our current and potential clients, in cases where no legal obligation applies. If your inquiry relates to (pre-)contractual matters, your data will be processed under contractual necessity.

- 2.2.** The personal data we process typically includes your name, email address, phone number, and company information (contact and business details). We may also process publicly available professional data, such as your LinkedIn profile. You are not legally obligated to provide personal data, but please note that failure to do so may prevent us from responding to your inquiry.

3. Where and For How Long Is My Data Processed?

- 3.1.** Your data related to the application process will be securely stored within the European Union for up to 3 years following the conclusion of our communication.

4. How Is My Data Protected?

- 4.1. We have implemented extensive technical and organizational measures in compliance with applicable laws to safeguard your data from unauthorized access and misuse. Your data will not be subject to automated decision-making or profiling.

5. Will My Data Be Shared With Third Parties?

- 5.1. Your personal data may be processed by ALL2COVER employees in both electronic and paper formats during the course of handling your inquiry or business-related activities.
- 5.2. Additionally, your data may be shared with service providers acting as processors, such as Ecomail.cz, s.r.o. (email marketing services provider) and RAYNET s.r.o. (CRM solution provider).
- 5.3. In certain situations, we may be legally obligated to disclose your data to public authorities upon their request. We do not transfer your personal data to third parties for any other purpose without your explicit consent.

6. Social Media Plug-ins

- 6.1. Our website includes buttons for sharing content on social media platforms such as Facebook, Google+, Twitter, LinkedIn, Pinterest, YouTube, and Instagram. These plug-ins remain inactive until you choose to engage with them by clicking on the buttons, at which point the respective social media plug-ins will be loaded, enabling actions such as liking or sharing content.
- 6.2. Once activated, data such as your IP address, browser details, operating system, and the URL of the current webpage may be transmitted to the relevant social media provider. Upon revisiting our website, these plug-ins will again be deactivated by default, ensuring no data is shared unless you activate the plug-ins once more.

7. Your Rights Regarding Data Processing

- 7.1. In relation to our processing of your personal data, you have the following rights, which you may exercise by contacting us at sales@all2cover.com. You also have the right to lodge a complaint with a supervisory authority.
 - **Right of Access:** You are entitled to request information about whether we process your personal data, the categories of data we hold, the purpose of the processing, and the recipients to whom the data has been or may be disclosed. You may also request details on the retention period, the origin of the data, and your rights regarding the processing. Additionally, you can request a copy of your personal data.
 - **Right to Rectification:** You have the right to request that any incorrect or incomplete personal data be corrected. If you identify any inaccuracies in the data we have registered, please notify us promptly.

- **Right to Deletion:** You may request the deletion of your personal data if:
 - The data is no longer necessary for the purpose for which it was collected,
 - The processing is unlawful,
 - You object to the processing, and no overriding legitimate grounds exist,
 - There is a legal requirement to delete the data, or
 - You withdraw your consent, and no other legal basis justifies further processing.
If we can demonstrate compelling legitimate grounds for continued processing, such as for legal claims, we may not be obligated to delete the data.
- **Right to Restrict Processing:** You may request a restriction on processing under certain circumstances, such as contesting the accuracy of your data. During the restriction period, we will only store your data or process it with your consent or for legal claims.
- **Right to Object:** You have the right to object at any time to the processing of your data based on our legitimate interests or direct marketing purposes. Upon receiving your objection, we will cease processing your data unless we can demonstrate compelling legitimate grounds for continued processing, or the processing is necessary for legal claims. For direct marketing, we will immediately stop processing upon objection.